



September 10, 2020

Dear Patient,

As of early May, our practice is back to seeing patients for regular/non-emergency appointments. We will continue to maintain the appropriate protocols set by the CDC and Department of Health to keep COVID-19 risk and exposure at a minimum for our patients and staff.

TMJ and Sleep Solutions of Alabama will continue to adhere to the following protocol:

1. We will schedule appointments to limit the number of patients in the office at one time and limit any patient to patient contact.
2. Once arriving to our office, please remain in your car and either text or call us at (205)874-9699 to let us know you have arrived for your appointment. We will come to your car to take your temperature and ask you a series of questions.
3. No one can accompany you inside our office during your appointment unless you are a minor or in need of assistance.
4. We will completely disinfect all surfaces possible between patients in each operatory. All disinfection in our office will be done with hospital grade & dental grade disinfectant. This is the same disinfectant we have always used. It has been approved for these types of viruses.

I know these are different times and not something any of us ever thought we would have to experience. We look forward to helping you in your treatment while we continue to keep all exposure at a minimum. For any questions about appointments or COVID-19 protocol, please call or text (205) 874-9699.

Sincerely,

Amy Hartsfield, DMD
Diplomate, American Board of Dental Sleep Medicine
Diplomate, American Board of Orofacial Pain
Added Qualification in Headache